

Privacy Policy for Gian Healthcare Services

Last updated: 22/07/2026

Gian Healthcare Services (“we”, “our”, “us”) operates the website www.gianhealthcare.co.uk (“the Site”). We are committed to protecting your privacy and ensuring that your personal information is handled securely and responsibly. This Privacy Policy explains how we collect, use, store, and protect your data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

1. Information We Collect

Personal Information You Provide

- Name
- Email address
- Phone number
- Address (if provided during enquiries or referrals)
- Information submitted through contact forms
- Job application details (CV, employment history, qualifications)
- Any information you voluntarily provide when communicating with us

Special Category Data (Health-related information)

If you submit information relating to care, support needs, or referrals, we may process limited health-related data. This is handled with strict confidentiality and only when necessary to respond to your enquiry or provide services.

Automatically Collected Data

- IP address
- Browser type and version
- Device information
- Pages visited and time spent on the Site
- Referring websites
- General usage analytics

Cookies & Tracking Technologies

We use cookies to:

- Improve website functionality

- Analyse traffic
- Enhance user experience

You can manage or disable cookies through your browser settings.

2. How We Use Your Information

We use your information to:

- Respond to enquiries or service requests
- Process job applications and recruitment
- Provide information about our services
- Improve the performance and security of our website
- Maintain internal records
- Comply with legal or regulatory obligations
- Send updates or newsletters (only with your consent)

We do **not** use your information for automated decision-making or profiling.

3. Legal Basis for Processing

We process personal data under the following legal bases:

- **Consent** — when you voluntarily submit information or opt-in to communications
- **Contract** — when processing is necessary to provide services you request
- **Legitimate Interests** — for website analytics, security, and service improvement
- **Legal Obligation** — when required to comply with regulatory or safeguarding requirements
- **Vital Interests** — in rare cases where processing is necessary to protect someone's safety

4. How We Share Your Information

We may share your information with:

- **Service providers** (website hosting, analytics, email platforms)
- **Regulatory bodies** when legally required
- **Healthcare or social care partners** only when necessary and with your consent
- **Recruitment platforms** if you apply for a role through a third-party system

We **never** sell or rent personal data to third parties.

5. Data Storage & Security

We implement technical and organisational measures to protect your data, including:

- Secure servers
- Encrypted communication (HTTPS)
- Restricted access to sensitive information
- Staff training on data protection

However, no online system is completely secure, and we cannot guarantee absolute protection.

6. Your Rights Under UK GDPR

You have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your data
- Object to or restrict processing
- Withdraw consent at any time
- Request data portability
- Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise any of these rights, contact us at:

Email: ghl@gianhealthcare.co.uk

Phone: 01614649603

Address: 73-191 Wellington Rd South

Mansion House,

Suite B2

Stockport,

SK1 3UA

7. Cookies

You can manage cookies through your browser settings. Disabling cookies may affect certain website features.

8. Third-Party Links

Our Site may contain links to external websites. We are not responsible for the privacy practices or content of those websites.

9. Children's Privacy

We do not knowingly collect personal information from children under 13. If you believe a child has provided data, please contact us so we can delete it.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last Updated" date.

11. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact us:

Email: ghl@gianhealthcare.co.uk

Website: www.gianhealthcare.co.uk

Address: 73-191 Wellington Rd South

Mansion House,

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